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To Whom It May Concern:

RE: Laura Stack, MBA, CSP

I am the lead in an investment and financial planning group operating at UBS Financial Services in Atlanta, GA. We decided to bring some order to our chaos in 2009 and look into training and productivity for partners, associates, and staff. I found Laura Stack through an internet search.

Prior to Ms. Stack's training, we customarily had members at all levels who stayed into the early evening hours in order to finish or just keep up with our work load. Ms. Stack spent a day with us and then three of four months later a second day. Ms. Stack showed us how to use Microsoft Outlook properly. She worked with us to develop more efficient methods of intra office communications. Ms. Stack also showed us how to prioritize daily items and to keep track of them. There are far too many details to recount here; they made a huge difference.

Now we regularly find that we can finish our work every day with time to spare. We operate with much less confusion and rarely if ever worry about those items that may "drop through the cracks"; they just don't.

There are six investment partners. We have a partner in charge of our Retirement Plan group and a Research partner. We operate smoothly now and communicate effectively in much less time. My estimate is that each of us saves about ninety minutes per day compared to our systems before Laura Stack.

There are six support staff that went from a state of confused, stressed and long hours to an efficient team. They finish most days well before "quitting time" and go home on time every night. Nobody has stayed late in months.

Ms. Stack has lived up to her title as "Productivity Pro". She has shown us a path to accomplish more, much more, with fewer hours. Our staff believes they can take us through exponential growth with very little need for additional manpower. All of this extra time gives us the opportunity to think and find other ways to improve our business plan for greater success.

Regards,

A handwritten signature in blue ink that reads "Cosmo" followed by a small flourish.

Montague L. Boyd, CFP
Senior Vice President-Investments
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